

TERMS AND CONDITIONS



1. There are no contracts, subscription fees and cancellation fees.
2. Lessons must be paid for the full month in advance by no later than the 1st of each month unless prior arrangement has been made with Louis or Janette.
3. Payment is to be made by EFT or by cash directly to Louis or Janette only.
4. Lessons missed by the teacher will be made up if possible. Lessons will only be credited to the next month's invoice if a make-up lesson is not possible and it was a lesson missed by the teacher.
5. Should the student be unable to make a lesson, at least a day's notice is necessary. Lessons missed or cancelled on the same day will not be made-up or credited and it is a lesson forfeited by the student.
6. The above applies similarly to make-up lessons.
7. Where lessons are cancelled timeously by the student, a make-up lesson must be arranged via Janette and not the student's teacher.
8. A missed lesson qualifies the student for one make-up lesson only and the above procedure regarding cancellation of lessons is to be applied to make-up lessons.
9. The music school is open and operates through all public holidays and school holidays, except for Sundays. Closing dates are only from the 20th of December until 10th of January.
10. Should the student be away on holiday and unable to make lessons, please notify the school one week in advance.
11. All communication regarding make-up lessons, make-up times, lesson venues, lesson fees and payment is to be with Janette only and not with the student's teacher.

Student: _____

Parent: _____

Signed at _____ on this the ____ day of _____ 20____.
